

# Polycom® VVX® 250 Business IP Phone



IP desk phone with color display and a wide range of business telephony features.

**The Polycom® VVX® 250** business IP desk phone is a high quality, IP phone that delivers reliable performance and an enterprise grade sound quality. It is ideal for knowledge workers and cubicle workers who need the high-quality features that today's modern business environment demands.

- Make more natural and life-like calls with Polycom HD Voice
- 2.8" color display: an engaging experience offering visual information at a glance
- Two (2) Gigabit Ethernet ports offer cost savings and performance benefits
- USB port

**User interface features**

- 2.8" color LCD screen (320x 240 pixel resolution)
- Voicemail support
- WebKit-based browser
- Adjustable base height
- Unicode UTF-8 character support
- Multilingual user interface including Chinese, Danish, Dutch, English (Canada/US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, and Swedish

**Audio features**

- Polycom® HD Voice™ technology delivers lifelike voice quality for each audio path handset, the hands-free speakerphone, and the optional headset
- Polycom® Acoustic Clarity™ technology providing full-duplex conversations, acoustic echo cancellation and background noise suppression
- Type 1 compliant (IEEE 1329 full duplex)
- Frequency response—150 Hz—7 kHz for handset, optional headset and handsfree speakerphone modes
- Codecs: G.711 (µ-law), G.729AB
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment

**Headset and handset compatibility**

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY adapter equipment

**Call handling features**

- 4 programmable line keys
- Shared call/bridged line appearance
- Busy Lamp Field (BLF)
- Flexible line appearance (1 or more line keys can be assigned for each line extension)
- Distinctive incoming call treatment/ call waiting
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup

- Called, calling, connected party information
- Local 3-way audio conferencing 1-touch speed dial, redial

**Remote missed call notification**

- Do not disturb function
- Electronic hook switch capable
- Local configurable digit map/dial plan

**Open application platform**

- WebKit-enabled full browser that supports HTML5, CSS, SSL security, and JavaScript
- Supports Polycom Apps SDK and API for third-party business and personal applications
- Bundled with Polycom UC Software:
- Visual Conference Management

**Network and provisioning**

- SIP Protocol Support
- SDP
- IETF SIP (RFC 3261 and companion RFCs)
- Two-port Ethernet switch
- 100/1000 Base-TX across LAN and PC ports
- Conforms to IEEE802.3-2005 (Clause 40) for Physical media attachment
- Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- HTTP/HTTPS server-based central provisioning for mass deployments
- Provisioning and call server redundancy supported<sup>1</sup>
- QoS Support—IEEE 802.1p/Q tagging
- (VLAN), Layer 3 TOS, and DHCP
- VLAN—CDP, DHCP VLAN discovery,
- LLDP-MED for VLAN discovery
- Network address translation support for static configuration and “keep-alive”
- SIP signaling
- RTCP and RTP support
- Event logging
- Syslog
- Hardware diagnostics
- Status and statistics reporting
- IPv4 and IPv6
- TCP
- UDP
- DNS-SRV

**Security**

- 802.1X Authentication and EAPOL Media encryption via SRTP
- Transport layer security)
- Encrypted configuration files

- Digest authentication
- Password login
- Support for URL syntax with password for boot server address
- HTTPS secure provisioning
- Support for signed software executables

**Power**

- Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 2) 4.5 W (Max)
- External Universal AC/DC Adapter (optional) 5VDC @ 3A (15W)
- ENERGY STAR® rated

**Approvals**

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55032 Class B
- ISPR32 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- Korea KCC3
- UAE TRA
- Russia CU3
- Brazil ANATEL3
- Australia RCM
- South Africa ICASA3
- Saudi Arabia CITC
- China CCC3
- RoHS Compliant

**Safety**

- UL 60950-1/62368-1
- CE Mark
- CAN/CSA C22.2 No 60950-1/62368-1-1
- EN 60950-1/62368-1
- IEC 60950-1/62368-1
- AS/NZS 60950-1

**Operating conditions**

- Temperature: 0 to 40°C (+32 to 104°F)
- Relative humidity: 5% to 95%, noncondensing

**Storage temperature**

- -40 to +70°C (-40 to +160°F)

**Polycom® VVX® 250 comes with Console**

- Desk Stand/Wall Mount Bracket
- Handset with handset cord
- Network (LAN) Cable—CAT-5E
- Setup Sheet

**Size**

- 24cm x 23cm x 5.7cm WxHxD
- 9.4in x 10in x 2.2in WxHxD