



How-To GPO Upgrade the Connect Client

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ANSWER

This article expects the network administrator has functional knowledge of Active Directory and Group Policy Objects. Further investigation and assistance with these Microsoft components should be handled by Microsoft Support. Please contact Mitel TAC for any concerns regarding the Mitel Connect Client portion of this article.

This article outlines the process using a Server 2012 Operating System.

1. Download or obtain the correct build of the Mitel Connect client which includes the required .msi file

or upgrading. File Home Sha	re View			
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⊿ 🚖 Favorites	Name	Date modified	Туре	Size
Desktop	1031.mst	10/3/2016 3:55 PM	MST File	108 KB
🚺 Downloads	1033.mst	10/3/2016 3:55 PM	MST File	20 KB
Secent places	1034.mst	10/3/2016 3:55 PM	MST File	108 KB
	1036.mst	10/3/2016 3:55 PM	MST File	108 KB
🌉 This PC	Data1.cab	10/3/2016 3:55 PM	Cabinet File	53,795 KB
	setup.exe	10/3/2016 3:55 PM	Application	44,009 KB
Vetwork	🗐 ShoreTel Connect.msi	10/3/2016 3:55 PM	Windows Installer	2,725 KB

- 2. Make note of the path to the .msi file used for a GPO push of the software.
- 3. Create a network share that includes access to the .msi if not already done via a prior GPO push of

¢		conne	ect Properties	
General	Sharing	Security	Previous Versions	Customize
-Netwo	ork File and conne Shared	l Folder Sh ct d	haring	
Netwo	ork Path: ad01\gpo	\connect		
Sł	nare			

the Connect Client.





4. In Group Policy Management edit the existing Group Policy Object by right clicking Group Policy

Object then selecting "Edit"

1		(Group Policy Man	agement	
File Action View Window Help					
Group Policy Management	Policy Objects in s	tllab.tech			
A State tech	_	GPO Status	WMI Filter	Modified	Owner
Con	nect Instal	Enabled	None	11/29/2016 12:	Domain Admi
Desktons	auft Domain Controller	Enabled	None	11/25/2016 9.5	Domain Admi
Domain Controllers Microsoft Exchange Security Groups	ault Domain Policy	Enabled	None	10/31/2016 10:	Domain Admi
Group Policy Objects					

5. Within Group Policy Management Editor configure the Software Settings under Computer

Configuration. From here you will right click Software Installation to add a new Package.

B		Group Po	licy Management Editor	Ŀ	
File Action View Help					
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Connect Install (TACAD01 STLL Name	Versi	Deployment st	Source		
a 🚰 Computer Configuration 🔂 Microsoft Office 2010	. 14.0	Assigned	\\tacad01\GPO\connect\prerequisites\Interop Assemblies\o2010pia.msi		
4 Policies 🔂 Microsoft Visual Studi	10.0	Assigned	\\tacad01\GPO\connect\prerequisites\VSTO 10.0.31119 (x64)\Setup\vstor40_x64.msi		
A Software Settings ShoreTel Connect	213.1	Assigned	\\tacad01\GPO\connect\install-win\GPO\ShoreTel Connect.msi		
Software installat					
b Administrative Terms					
p Preferences					
A st. User Configuration					

6. Note: ensure you do not browse to the local file for the package. You will want the UNC Path as seen

below.

	0				X
≝ ⊚ ⊚ ∽ ↑ <mark>⊪ «</mark> t	acad01 + GPO + Connect Upgrade	~ ¢	Search Connect	Upgrade	P
Organize 👻 New folde	r			III • 🔟	
★ Favorites ■ Desktop B Downloads M Recent places ■ This PC	Name		Date modified 10/3/2016 3:55 PM	Type Windows Ins	taller
Network					

7. Click on the Advanced radial button.

Deploy Software X
Select deployment method:
O Published
◯ Assigned
 Advanced
Select this option to configure the Published or Assigned options, and to apply modifications to a package.
OK Cancel

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8. Provide a unique name for the GPO Update.

	Shor	eTel Con	nect (2) P	roperties	?
eneral	Deployment	Upgrades	Categories	Modifications	Security
lame:					
ShoreT	el Connect 21	3.100.1654			
Produ	ct information				
Versi	on: 2	213.100			
Publi	sher:				
Lang	uage: N	Veutral			
Platf	om: ×	:86			
Suppo	ort information				
Cont	act:				
Phor	ie:				
URL	· [
	_				
				OK	Cancel

9. Click on Upgrades and then Add.



10. Select the Package to Upgrade and the Uninstall existing package radial button.

Choose a package from	
 Current Group Policy Object (GPO) 	
○ A specific GPO:	
	Browse
Package to upgrade	
Microsoft Office 2010 Primary Interop Assemb	ies
Microsoft Medal Ott dio 2010 Tools for Office	Runtime (x64)
Shore Tel Connect	
ShoreTel Connect	
Shore Tel Connecti	
Shore Tel Connect	
Shore Tel Connect	he upgrade package
Shore Tel Connect III Uninstall the existing package, then install t Package can upgrade over the existing package.	he upgrade package
Shore Tel Connect III Uninstall the existing package, then install t Package can upgrade over the existing package.	he upgrade package
Shore Tel Connect UI Uninstall the existing package, then install t Package can upgrade over the existing package	he upgrade package skage





Note: in some environments you may require upgrading over the Connect Client package previously installed as seen below. Please contact your system administrator (or Microsoft Support if you are the system administrator) for the recommended configuration for your environment.

Current Gro A specific G	up Policy Object (GPO)	
		Browse
ackage to upg	rade	
Microsoft Visua Shore Tel Conr	al Studio 2010 Tools for Office R	untime (x64)
Microsoft Visua Shore Tel Conr	al Studio 2010 Tools for Office R nect	untime (x64)
Microsoft Visu Shore Tel Conr <	al Studio 2010 Tools for Office R nect	untime (x64)
Microsoft Visua Shore Tel Cont < Uninstall the	al Studio 2010 Tools for Office R rect III existing package, then install th	untime (x64)

11. The upgrades tab will now look like this.

Shor	eTel Con	nect (2) P	roperties	?	x
General Deployment	Upgrades	Categories	Modifications	Security	L
Packages that this pa Replace ShoreTel C	ckage will u onnect	ograde:			
Add F	Remove for existing p	oackages			
Packages in the curre	nt GPO that	will upgrade t	his package:		
		[ОК	Cance	4

12. You can now reboot the test PC to validate the upgrade. You may have to reboot once to perform the uninstall of the Connect Client followed by a second reboot to perform the installation for the upgraded software.